

Terms and Conditions

Terms and Conditions for booking holidays at UPLAND SHEPHERD HUTS can be found below. Please ensure you read them carefully.

Cancellations/Insurance

Once a booking is confirmed, i.e. the non refundable deposit has been paid and the booking accepted, the hirer is responsible for the total cost of the holiday as shown on the invoice. We therefore strongly recommend that you take out holiday cancellation insurance with your insurance broker. In the event of severe weather The UPLAND SHEPHERD HUTS reserves the right to reschedule a booking to another date of equivalent value and convenient with the hirer.

Terms and Conditions

To secure your booking a non-refundable deposit of 50% of the total cost of your holiday per Shepherds Hut per holiday is required.

For bookings made less than 8 weeks before your arrival, the total amount is payable on booking.

In the event of cancellation

If the cancellation is more than 8 weeks before arrival and the balance has not been paid the deposit can be off-set against a holiday to be taken at a different date later in the year. If this is not possible we will make every effort to resell your dates and we will refund your deposit in full. If we do not resell the dates and you do not wish to come at a different time the deposit will be retained by Upland Shepherd Huts.

Whilst every effort will be made to avoid them, booking errors made by THE UPLAND SHEPHERD HUTS will not in any circumstances be compensated for

THE UPLAND SHEPHERD HUTS liability will be limited to the return in full of any monies paid.

Liabilities

Please remember you are staying in a countryside, rural, woodland camping environment with live animals and other hazards. Some of the camp equipment can be dangerous if misused. THE UPLAND SHEPHERD HUTS will not be responsible to you at all, whether in contract, tort (including negligence), breach of statutory duty, restitution or otherwise for any injury, death, damage or direct, indirect or consequential loss (all three of which terms include without limitation pure monetary loss, loss of profits, loss of business or revenue, depletion of goodwill, lost expectation, loss of savings, lost data and similar loss) however caused arising from or in connection with the use of the facilities including any computer virus.

We advise that any guests with limited mobility contact us prior to booking.

Number of Guests per Property

The maximum number of guests permitted in each Shepherds Hut must not exceed the number stated on the booking form. The proprietor reserves the right to decline accommodation and to order any unauthorised person off the premises.

Breakages

Any damage or breakages which may occur must be paid for. Accidental damages or breakages of a minor nature will not normally be charged.

Complaints

Any complaints must be made known to the proprietor immediately. No complaints will be entertained at the end of the hiring period or after the hirer has departed. THE UPLAND SHEPHERD HUTS is relieved from liability should the accommodation or other facilities be unavailable due to circumstances beyond our control.

Pets

No pets are allowed on site.

FIRES

No campfires allowed. Please only use the Fire bowls or BBQ's provided. Only wood to be burned in the wood burning stoves.

Day Visitors

Day visitors are welcome, although the facilities are for the sole use of the residents.

Bicycles

The proprietor cannot be held responsible for damage or theft to bicycles left on the property. Bicycles are NOT permitted within the properties.

Arrival and Departure

Bookings are from 4pm on the day of arrival to 10.30am on the day of departure. Timing on winter bookings and short breaks is flexible subject to owner's approval.

Guests are asked to leave their accommodation clean and tidy when vacating. Guests are asked to give consideration to other residents and not to cause nuisance or annoyance. The owner reserves the right to gain access with prior notice for the purpose of maintenance and inspection if it is necessary.

WIFI

Is available at The Farmhouse if you are desperate!

ALL PROPERTIES ARE NON SMOKING

ABSOLUTELY NO NAKED FLAMES IN THE SHEPHERD HUTS

WATER SUPPLY - THE WATER SUPPLY IN THE HUTS HAS BEEN PASSED WHOLESOME. We will also provide a bottle of water (From the spring at Shannobank) for you to drink if you wish.

DECLARATION

I have read the booking conditions and agree on behalf of all members of my party to abide by those conditions. I understand the balance must be paid at least 8 weeks before the holiday is due to start. I am over 18 years of age.

Please put a tick the box to show that you have
accepted our terms and conditions.